

DentistConsultationHub (DcHub) terms and conditions, HIPPA Privacy Rules, HIPPA Business Associate Agreement.

IF YOU HAVE A SERIOUS DENTAL EMERGENCY SUCH AS A SEVERE INFECTION, SWELLING, BLEEDING, ARE NOT ABLE TO SWALLOW YOUR SALIVA, ARE NOT ABLE TO BREATH, DO NOT USE THIS SITE TO FIND DENTISTS, PLEASE CONTACT THE NEAREST EMERGENCY HOSPITAL OR CALL LOCAL EMERGENCY NUMBERS.

AUSTRALIA 000

Philippines 911

Singapore 995

THAILAND 1699 OR 1649

USA 911

Greetings

1. What is all included in our terms and conditions:

By law, we like to inform you about terms and condition when using our services, visiting our website or mobile application. We collectively refer to our website and our applications as "Site". We will cover various subjects such as:

- The rules that apply to you when using our services
- The information we must receive from you
- How we handle the situations when something did not go right?

These terms and conditions are an agreement formed between you and Dentist ConsultationHub.com. These terms apply when you use our website or any of our applications including those on mobile.

When you decide to use services offered through us, you automatically agree to follow the rules. If you decide not to follow our rules, your account may be cancelled or suspended.

We also encourage you to read the entire agreement before proceeding to register and use our site. Some of this information, you may also be able to find it in our common FAQ section.

2. There are different way to contact us

Via Email: Contact@DentistConsultationHub.com

Via WhatsApp/Text: +66905145965

Via Chatbot on our website www.DentistConsultationHub.com

Via Mail: 30th Floor Bhiraj Tower @ EmQuartier, 689 Sukhumvit Soi 35 Bangkok, Thailand 101110

3. How do we contact you?

Our customer service may contact you via email. We also may send you a notification to your account on our website.

PLEASE CAREFULLY READ BEFORE USING OR ACCESSING DENTISTCONSULTATIONHUB.COM A SERVICE TRADEMARK OF NAZERI & COMPANY CO., LTD. (THAILAND)

3. The Site

By visiting and using DentistConsultationHub site, you acknowledge that you have read and agree to these **Terms and Conditions of Use**.

For any reason, if you do not agree to all these Terms and Conditions of Use, please do not use and never visit this site again. DentistConsultationHub reserves the right to update these Terms and Conditions of Use at any time without prior notice to its users or visitors. Your continued use of the DentistConsultationHub site means that you accept those changes. You are encouraged to review the Terms and Conditions of Use each time you access this site. The terms “clinic “or “dentist “may be used interchangeably throughout this document.

DentistConsultationHub site does not provide medical or dental advice, nor recommend or endorse any of the health care providers including dentists, dental therapists, dental hygienists, dental clinics and/or dental specialists, responding to posted treatment requests submitted through the site. DentistConsultationHub screening of any health care provider accessible through this site is limited to the information provided by each licensed individual or a dental clinic, public disclosure, or the verification of the healthcare professionals with a licensing dental authority indicated in the state/province/country designated on the initial registration. Therefore, DentistConsultationHub does not recommend or endorse any health care providers and, or clinics accessible through this site in any capacity. While this site matches health care providers or clinics who have indicated an ability to assist you with your health care needs, the selection of a health care provider and the evaluation of the **provider’s ability to meet your needs fully and competently is your decision for which you assume all responsibility. Reliance on any information obtained from the use of this site or from any of the health care providers accessed through this site is solely at your own risk.**

The content of this site, including all text, graphics, images, information, and other material (“Content”) contained on the site, are intended for informational and educational purposes only. The Content is not intended to be a substitute for professional medical or dental advice, diagnosis, treatment, or a face-to-face evaluation. The Content is only for general informational purposes only and must never be taken as a medical or dental advice or treatment information. While DentistConsultationHub sincerely strives earnestly to bring updated and accurate Content, any individual reliance on the Content is at your own risk.

You must always seek the advice of your dentist or other qualified health care providers with any questions you may have regarding your medical or dental conditions. Never disregard professional dental advice or delay seeking it because of something you’ve read on any website.

4. Use of Content

The Content is protected by copyright under United States and foreign laws including the Kingdom of Thailand, or any other country we intend to register our company. Title to the Content remains with DentistConsultationHub or its licensors. DentistConsultationHub authorizes users to view or download a single copy of Content solely for personal, noncommercial use. Users may make a copy of the Content solely for personal, noncommercial use if users include the following copyright notice: “Copyright ©2021, DentistConsultationHub. All rights reserved.” ,and other copyright and proprietary rights notices that are contained in the Content on any such copy. You may not modify or distribute the Content nor otherwise use or copy the Content, without the express written permission of DentistConsultationHub.

Any use of the Content not expressly permitted by these Terms and Conditions of Use is a breach of these Terms and Conditions of Use and may infringe on DentistConsultationHub or its licensors’ copyright, or trademark rights, or violate other laws. If you use any of the Content in a manner not expressly permitted, your permission to use the Content automatically terminates and you must then destroy any copies (whether in downloaded or tangible copy form) you have made of the Content.

5. Disclaimer of Liability of DentistConsultationHub and Its Licensors

The use of the site and its Content is at your own risk. DentistConsultationHub does not guarantee the accuracy of the Content. DentistConsultationHub disclaims all liability or responsibility for injury or impairment experienced by you or a member of your household for utilizing any of the health care providers accessed through this site.

When using the site, information is transmitted over the Internet, a medium which is beyond the control of DentistConsultationHub. Accordingly, we assume no liability for or relating to the delay, failure, interruption, or corruption of any data or other information transmitted in connection with use of this site.

The site and the Content are provided on an “as is” basis. DentistConsultationHub and its licensors, to the fullest extent permitted by law, disclaim all warranties, either expressed or implied, statutory or otherwise, including but not limited to the implied warranties of merchant ability, non-infringement of third-party rights, and fitness for a particular purpose.

Specifically, DentistConsultationHub makes no representations or warranties about the following:

1. The education, experience, licensing status or competency of any of the health care providers responding to inquiries or treatment requests posted, submitted through the site to provide the health care needed to meet patient-users’ needs.
2. The accuracy, reliability, completeness, currency, or timeliness of the Content, software, text, graphics, links, or communications provided on or through the use of a site.
3. The satisfaction of government regulations requiring disclosure of information on medical or dental services about the Content contained on the site.

In no event will DentistConsultationHub shall be liable for any damages (including, without limitation, direct, indirect, incidental, special, consequential or exemplary damages, damages arising from personal injury/wrongful death, and damages resulting from lost profits, lost data or business interruption), resulting from any services provided by any health care provider accessed through this site, whether based on warranty, contract, tort, or any other legal theory and whether or not DentistConsultationHub is advised of the possibility of such damages.

In no event shall DentistConsultationHub its licensors, or any third party(is) mentioned on the site be liable for any damages (including, without limitation, direct, indirect, incidental, special, consequential or exemplary damages, damages arising from personal injury/wrongful death, and damages resulting from lost profits, lost data or business interruption), resulting from the use or inability to use the site or the Content, whether based on warranty, contract, tort, or any other legal theory and whether or not DentistConsultationHub is advised of the possibility of such damages. DentistConsultationHub is not liable for any personal injury, including death, caused by the use or misuse of the site or the Content.

6. User Submissions

You agree that you will not upload or transmit any communications or content of any type that infringes or violates any rights of any party. You agree that any such submission is non-confidential for all purposes. If you make such submission, you are warranting that the owner of such content has expressly granted a royalty free, perpetual, irrevocable, worldwide nonexclusive right to use, reproduce, create derivative works from, modify, publish, edit, translate, distribute, perform, and display the communication or Content in any media or medium, or any form or format now known or hereafter developed.

7. Registration and Purchases

Registration constitutes the creation of a Profile by providing Registration Data to DentistConsultationHub. Registration on DentistConsultationHub is free for both patients, those seeking health care providers, or dentists and, or clinics who set up a profile page. There are no fees or charges for patients to post a treatment request and invite selected dental clinics to a consultation for a price quotation. For Clinics and Dentists, there is no charge to view treatment requests, engage in consulting patients and offer a price quotation.

All credit card or PayPal transactions are subject to a credit card surplus charge of 4% which is charged to patients.

The types of users on our site:

- I. Patients (users looking for dental professionals) can request a quote for free by posting their treatment request and attaching documents such as dental photos and, or x-rays to help in evaluation of their treatment. This shall only be used for only personal use (or for your minor dependent) and may only be used for non-commercial needs. Any violation of this policy will be treated as a breach of our terms and conditions.
- II. Dentists (Dental Clinics, Doctors, and other Healthcare Professionals) can review treatment requests by patients and offer an opinion and a price.

If a patient decides to book a dentist, they must first deposit the cost of treatment into an escrow account held by DentistConsultationHub, holding company Nazeri & Company LLC, financial institution located in the United States of America. Once the patient work is completed at the Dentist, patient or the dentist may request the fees to be disbursed to the Dentist.

In situation where the patient meets the dentist for the first time and decides not to proceed with the treatment or if the dentist determines the patient is not eligible for the treatment upon a physical evaluation, and, or whatever reason the treatment is not completed, either the patient or the dentist can request a refund for the unused portion of the funds.

The following table summarizes the payment terms and payment plan release schedule for some of the common dental procedures:

Treatment	Deposit By Patient Requirement	Amount Released to Clinic After Physical Evaluation	Amount Released to Clinic Work Completed
Diagnostics Services Examination, X-rays, Tests	100%	0%	100%
Preventative Services example Dental Cleaning, Fluoride and Sealants	100%	0%	100%
General Dentistry Services- 1 Day Appointment (Extraction, Root Canal, Deep Cleaning, Teeth Whitening, Composite Fillings)	100%	0%	100%
Specialty Dental Services (Dental Crowns, Veneers, Implants, All On 4)	100%	50%	50%

8. Canceling Registration or Deleting Account

Both patients and dentists/clinics can cancel their registration by sending an email to Contact@DentistConsultationHub.com or by clicking on delete my account from the profile tab.

DentistConsultationHub reserves the right to decline registration, terminate or suspend accounts and/refuse purchases from anyone.

9. Escrow Services

All financial transactions are required to be completed through DentistConsultationHub Escrow services between Patients and Dentists. All transactions outside of DentistConsultationHub Escrow is prohibited and is subject to account suspension and permanent termination as well as a conversion fee charged to the Clinic in the amount of US\$5500.00

The use of Escrow services protects both Patients and Dentists and provides peace of mind for both. When a Patient uses the escrow services, they become automatically eligible for the following:

- Unbiased Pre & Post-Treatment Quality Monitoring and Evaluations by our internal dental team and assisted by Artificial Intelligence
- Escrow Protection up to \$250,000 by our financial institution located in the United States of America
- Free Dispute Resolution
- Additional 2 years treatment guarantee beyond normal dentist or clinic's guarantee, subject to terms and conditions
- Year-end Tax receipt
- Assistance with filing insurance claims

When a Dentist uses the escrow services, they become automatically eligible for the following: **and**

- Lowered escrow transaction cost once reaching \$50,000 in transaction volume
- Collection of payments and depositing into the Escrow account
- Featured and higher ranking
- Personalized customer service representative
- Regular SEO update of Clinic's profile page
- Collection of reviews
- Free Peer review arbitration and dispute resolution
- Group buying through buying club

Once treatment has been completed based on agreed milestones between Patients and Clinics, the Escrow funds can be released to the Clinic minus all fees related to our services as well as payment processing. The fees are listed below and are subject to change at any time.

Escrow Fees deducted from payments to Clinics:

10.0 % for each transaction. For example, if a patient deposits \$1000.00 to pay for a dental crown, the dentist who completes the work will be paid the \$1000 minus 10% Escrow fee that equals to \$900.00

Patients are not subject to any escrow transaction fees. However, all fees deposited with escrow are subject to a 4% credit card transaction fee.

Clinics may choose to be paid via PayPal or directly into their bank account by setting up bank account information within their profile page.

Paying a dentist or accepting a payment from a patient directly outside of the escrow is prohibited and triggers a conversion fee.

Direct payments to dentist are prohibited and violates the terms of this agreement and it is subject to account termination or suspension. If your dentist requires you to pay them outside of the escrow, please refrain from payment and ask them to create a work order on the site for additional treatment or email us at Contact@DentistConsultationHub.com. Once the work order is created, you can make the payment directly on the site.

What happens if you pay the dentist outside of the escrow?

- Your account is subject to suspension and termination immediately
- You will lose the benefit of our peer review dental team to monitor your treatment and the quality of the dental provider work
- In case of a dispute, you must try to collect on your own, hire a lawyer or go to court
- You will not receive additional treatment guarantee period up to 24 months

Additional fees must be paid to DentistConsultationHub Escrow account, after dental provider provides a new treatment plan offer online or submit it via email to Contact@DentistConsultationHub.com where a new quote is created, and patient accepts the quote online. If a dentist accepts payments directly from a patient or attempt to divert a patient to transact outside of the DentistConsultationHub.com, the dental provider will be subject to a US\$5500.00 conversion fee and the account is permanently deleted.

Accepting direct payments from patients

Direct payments from patients are prohibited and violates the terms of this agreement and it is subject to account termination or suspension. Additional fees must be paid to DentistConsultationHub Escrow account, after dental provider provides a new treatment plan offer online or submit it via email to Contact@DentistConsultationHub.com where a new bid is created, and patient accepts the bid online. If a dentist accepts payments directly from a patient or attempt to divert a patient to transact outside of the DentistConsultationHub.com, the dental provider will be subject to a US\$5500.00 conversion fee and the account is permanently deleted.

Refunding a patient

As a dental provider, you may decide it is best to refund a patient after your initial in-office consultation, during the treatment or after the treatment. You can open a dispute claim by clicking the “end “button in your workspace. The monies will be refunded to the patient.

10. User Submission

A. Patients

Patients can submit treatment request to receive a consultation and a quote on one or more dental treatment by filling out the appropriate fields. Patients can invite clinics based on their profile or receive quotes from all the clinics who decide to quote on their treatment. To receive quality and accurate quotes, it is expected from You, the patient to submit accurate and quality images, documents, and x-rays for evaluation. You can find information about the type of records we need [here](#).

Submitting Dental Photos

Teeth photos are important for the assessment of your dental condition and is required as part of treatment submission request. If you have dental photos from a dentist’s office, please upload them as part of your documents. If you do not have any photos, you can take some photos with your mobile camera. To learn more how to take these photos, please [click](#) here for the types of photos you need to upload.

Submitting Dental x-rays

Dental x-rays are required prior to any treatment that is initiated, unless you have recent (less than 6 months) and acceptable quality dental x-rays. The following table can be used as a guide for you to determine the type x-rays needed for various dental conditions

Type of X-rays	Conditions
Panoramic	Missing Teeth, Pain, Wisdom Teeth, Pain, Swelling, Infection, Jaw Fractures

3-D Cone Beam/ Dental CT	Missing Teeth, Pain, Wisdom Teeth, Pain, Swelling, Snoring, Sleep Apnea, Infection
Bite Wings (BW)	Detection of Cavities, Pain, Tooth fractures
Periapical (PA)	Detection of Cavities, Pain, Tooth fractures, Root Canal, Tooth infection, Root Fractures/Reportion
Cephalometric	Orthognathic surgery, Orthodontics

What if you do not have these x-rays:

Option 1

If you have these x-rays and they are with your dentist, you may request them directly from your dentist. You may use the [sample letter](#) provided for your convenience.

Option 2

If you do not have any x-rays, are not able to, or prefer not to contact your dentist, you can take the x-rays after you accept the bid on our site at the dental clinic prior to initiating treatment. The fees for dental x-rays is usually a separate fee unless you have negotiated it as part of the bidding process in your DentistConsultationHub workspace chat room.

3-D Oral Scan Imaging (Digital Impression)

Three-dimensional oral scanning has become highly popular in the recent years. If you have a copy of your scanning file it will help dental providers evaluate your oral conditions more accurately

If a dental provider think it is necessary for them to evaluate your dental bite, they may ask you to obtain these recordings for further evaluation before bidding on your treatment. You may email us Contact@DentistConsultationHub.com so we can refer you to a dental clinic for these types of scans.

Physical Dental Study Models

If you have physical study models of your mouth and would like a dental to evaluate them, there are two options available:

1. Take quality photos of your dental study models.

You may articulate the study models and take high quality photos of the teeth as well as each model separately and then upload the images with your documents.

2. Scan your dental models at a local dental lab

You can send us the digital scan of your dental models via email instead of the physical study models. In this case, we can provide you the names of dental laboratories in your local area, by sending us an email to Contact@DentistConsultationHub.com , where they can provide this service for you. You must inquire the fees for this service directly from the dental lab prior to your appointment.

3. Mail in your study model.

You can ship us your physical dental model to our address below:

DentistConsultationHub
Nazeri & Company Co. Ltd. (Thailand)
30th Floor Bhiraj Tower @ EmQuartier,

689 Sukhumvit Soi 35 Bangkok,
Thailand 10110

The cost of the shipping to our office as well as the return of your dental models will be your responsibility. If you like us to return the model back to you, you must provide a pre-paid slip or authorize us to charge your credit card the actual cost of shipping.

B. Dentists/Dental Providers/Clinics

Dental providers, Clinics, Dentists can provide a quote to patients after registering on the site, reviewing the patient documents and offer a quote on patient treatment. Dental providers agree to provide accurate prices. The providers are prohibited to charge higher prices from patients for the same treatment to compensate for the fee they must pay DentistConsultationHub. If discovered, their account maybe suspended or terminated.

There are certain conditions which the dentist may charge the patient additional fees:

- 1) Patient has not provided complete documentation for proper evaluation (i.e. dental x-rays) and patient has been explicitly told in writing during the bidding process, the need for additional treatments and the specific cost of the additional treatment)
- 2) The dental provider encounters a dental condition that was not predictable and additional treatment may be required. (i.e., a pathological root canal during a tooth preparation)
- 3) Additional services requested by patient during the treatment

Accepting direct payments from patients

Direct payments from patients are prohibited and violates the terms of this agreement and it is subject to account termination or suspension. Additional fees must be paid to DentistConsultationHub Escrow account, after dental provider provides a new treatment plan offer online or submit it via email to Contact@DentistConsultationHub.com where a new bid is created, and patient accepts the bid online. If a dentist accepts payments directly from a patient or attempt to divert a patient to transact outside of the DentistConsultationHub.com, the dental provider will be subject to a US\$5500.00 conversion fee and the account is permanently deleted.

11. Permission to Access, Modify and Request

As user of our site, you agree for DentistConsultationHub. Com administration and dental team to review any posts, including profile descriptions, blogs, promotions, etc., modify treatment requests, and information on treatment quotes to improve the quality of conversation and understanding between users. The modification is only limited to the conversation and does not affect the quote amounts. We may also request for more information from each user to help make the transaction very clear between parties.

12. Expert Opinion

You may ask us for our expert opinion, regarding a dental condition by sending us an email to Contact@DentistConsultationHub.com.

This service is not free. Our team of licensed dentists charge US\$50 to provide a comprehensive assessment. This service may only be available in countries where we have a licensed dentist in that country on our team. We will provide the same level of due diligence in assessing your dental conditions from the documents you or any of your representatives provide us. These documents may include x-rays, photos, physical or digital models. The expert opinion of our dentist is only limited to review and assessment of these documents. Sometime an expert opinion will require an actual clinical evaluation by a licensed dentist. In the event and actual clinical evaluation is required, we can refer you to a dentist. The fees incurred at those dentists are separate than quotes you receive on the site. You agree to completely indemnify, DentistConsultationHub from any disputes that may arise between you and any of the experts providing opinion regarding your dental condition. This includes both human intelligence and artificial intelligence.

13. Disputes

During treatment, a dispute may arise between a patient and a dental provider. Each party may open a dispute claim and stop treatment immediately by going to the workspace and clicking on the end button. You must write a strong reason as why you need to end the contractual relationship. DentistConsultationHub internal dental team including clinical advisors can make the final determination of the validity of dispute and as a user of the site, you agree to our decision to be final and further agree to cooperate with us to resolve any disputes amicably.

All dental providers agree to stop treatment only after a patient's condition has stabilized and at the time of dispute, the patient condition is not esthetically or physically impaired worse than when the treatment had begun. If a provider, abandons a patient without stabilizing the patient's condition, the provider maybe subject to additional deduction of money from the final payment. The dental provider will be subject only to payment for the phases of treatment completed. Any remaining balances will be refunded to patient.

14. Indemnity

You agree to defend, indemnify, and hold harmless DentistConsultationHub, its parent company, subsidiaries, its officers, directors, employees, agents, licensors, and suppliers from and against any claims, actions or demands, liabilities, and settlements, including without limitation reasonable legal and accounting fees resulting from or alleged to result from your violation of these Terms and Conditions of Use. Furthermore, you indemnify DentistConsultationHub.com and agree that in no event will DentistConsultationHub shall be liable for any damages (including, without limitation, direct, indirect, incidental, special, consequential or exemplary damages, damages arising from personal injury/wrongful death, and damages resulting from lost profits, lost data or business interruption), resulting from any services provided by any health care provider accessed through this site, whether based on warranty, contract, tort, or any other legal theory and whether or not DentistConsultationHub is advised of the possibility of such damages.

In no event shall DentistConsultationHub its licensors, or any third party(is) mentioned on the site be liable for any damages (including, without limitation, direct, indirect, incidental, special, consequential or exemplary damages, damages arising from personal injury/wrongful death, and damages resulting from lost profits, lost data or business interruption), resulting from the use or inability to use the site or the Content, whether based on warranty, contract, tort, or any other legal theory and whether or not DentistConsultationHub is advised of the possibility of such damages. DentistConsultationHub is not liable for any personal injury, including death, caused by the use or misuse of the site or the Content.

15. International

DentistConsultationHub makes no claims that the Content is appropriate or may be downloaded outside of Thailand. Access to the Content may not be legal by certain persons or in certain countries. If you access the site from outside Thailand, you do so at your own risk and you are solely responsible for compliance with the laws of your jurisdiction.

16. Jurisdiction

You expressly agree that exclusive jurisdiction for any dispute with or in any way relating to your use of the DentistConsultationHub site, resides in the Courts of Kingdom of Thailand, and further agree and expressly consent to the exercise of personal jurisdiction in the Courts of the Province of Bangkok in connection with any dispute including any claim involving DentistConsultationHub or its affiliates, subsidiaries, employees, contractors, officers, directors, telecommunication providers, and content providers.

These Terms and Conditions are governed by the laws of the Kingdom of Thailand, without respect to its conflicts of law principles. If any provisions of these Terms and Conditions are found to be invalid by any court having competent jurisdiction, the invalidity of such provision shall not affect the validity of the remaining provisions of these Terms and Conditions, which shall remain in full force and effect. No waiver of any of these Terms and Conditions shall be deemed a further or continuing waiver of such term or condition or any other term or condition.

17. If we do not meet your expectation

If we are not meeting your expectation, please contact us immediately and allow us time to investigate and help resolve the situation. We strive to provide you our services as described but we don't make any guarantees that you will be satisfied with the services received from dental providers on our site or patients who register on our site our easy to manage. If we are not able to meet your expectation, our responsibility is limited to giving you a refund on the transaction fees for a particular transaction.

We cannot be held responsible for any of the following, including:

- Loss or damage for not following our instruction using our services
- Loss that occurs to you personally or business
- Loss that is due to your own breach of these terms and privacy policy
- Loss from introducing you to independent dentists in our network or any third-party vendor that you find their name or link on our website

Unless it is determined under law, we do not give you any compensation higher than the amount of money you or a third party have paid us to use our service.

Our terms of agreement are listed here, and we do not accept any terms outside of these terms.

18. If you need to make a complaint

If you need to make a complaint about our services, please contact us directly at Contact@DentistConsultationHub.com and we will reply to all complaints that falls within our services.

Please do not make any complaints on public domain or a social platform. As a company based in Thailand, you must understand you are bound to defamation laws in Thailand and the law is severe for any individual or entity that defames another individual or entity regardless of where you reside. [Thailand Defamation Laws.](#)

19. We make changes to these terms from time to time, it is your responsibility as a registered user to review these terms on a regular basis.

These terms are updated all the time and we may not always be able to tell you about the changes made. It is your responsibility to read them carefully and they are always available to you on login page.

If any of our updates is determined to affect your rights, then we will inform you.

If you find our terms of agreement to restrictive and you do not agree with them, please do not subscribe to our services, or cancel your subscription.

If you continue to use our services, it means that you understand our terms and conditions.

20. Other important information you need to know

Use of Our Services

Our services are only an adjunct to the services of a licensed dentist in the region you live in. You may not solely depend on the information we provide you. **Your dentist will always have the final say on diagnosis and treatment planning of your case.** Your dentist is bound to rules and regulation set by his/her local medical/dental council and not by us. Our company headquarters are based in the Royal Kingdom of Thailand and our healthcare services may not be legal in all countries as the laws vary from countries to countries, states, and provinces in each country. Our escrow account is based in United States. If in doubt to use of our services, please check with your local laws. If you are outside of Thailand and you need to serve us a legal notice or a file a complaint, this must be done within Thailand, and you are bound to rules and regulations we Thailand. The Thailand laws will determine the validity of any claim.

Enforcing the terms and condition

The information you are reading here is an agreement between you and us (DentistConsultationHub). It does not apply to other people unless you represent a minor or someone under the legal adult age.

Legal Jurisdiction and Decisions

All these terms fall under the laws of Royal Kingdom of Thailand. If you want to take legal action relating to these terms, it must be filed with courts in Royal Kingdom of Thailand.

We have different companies

We have different companies and legal entities. These terms of agreement are between you and the following companies:

Our Services are provided by:
Nazeri & Company Co., Ltd. (Thailand)
Dba DentistConsultationHub
30th Floor Bhiraj Tower @ Emquartier
689 Sukhumvit Soi 35
Bangkok, Thailand 10110
Our Management & Accounting Services

Nazeri & Company LLC (Holding Company)
Mailing Address:
7582 Las Vegas Blvd. South #1144
Las Vegas, Nevada 89123

Hours of Operation

You may access our site 24 hours a day, 365 days a week. You may contact us anytime during a 24-hour period but if you reach us after working hours, it may take up to 12 hours for one of our customers supports to respond to respond to your inquiry.

Complete Agreement Except as Expressly Provided in a Particular “Legal Notice” on the Site

These Terms and Conditions constitute the entire agreement between users (YOU) and DentistConsultationHub with respect to the use of the DentistConsultationHub site and Content. Your use of the site is also subject to the disclaimers and policies posted herewith.

DentistConsultationHub Hub.com HIPAA Information Policy, Consent Form, Terms of Agreement

The Health Insurance Portability and Accountability Act (HIPAA) provides safeguards to protect your privacy. Implementation of HIPAA requirements officially began on April 14, 2003, in the United States and is applicable only to patients within United States. However, we use HIPAA as a standard to transact our business. The HIPAA laws may or may not apply in your country. If you are not in agreement with our policy, please do not use our site and do not return. If you have specific question about our policy, please email to contact@DentistConsultationHub.com

What HIPAA is all about?

Specifically, there are rules and restrictions on who may see or be notified of your Protected Health Information (PHI). These restrictions do not include the normal interchange of information necessary to provide you with office services. HIPAA provides certain rights and protections to you as the patient. We balance these needs with our goal of providing you with quality professional service and help patient-users on our site find dentists or clinics for their care. Additional information is available from the U.S. Department of Health and Human Services. www.hhs.gov

We have adopted the following policies:

1. Patient information will be kept confidential with DentistConsultationHub.com admin, employees, and associates except as is necessary to provide services or to ensure that all administrative matters related to your care are handled appropriately. This specifically includes the sharing of information with other healthcare providers, laboratories, health insurance payers as is necessary and appropriate for your care. To protect the identity of patient-users of our site, we do not ask personal identifying information such as Birthdate and Social Security number, Passport Information, Driver's License, etc.
2. Patient request for treatment is shared to the extent the information is provided on our site by patient-users with dentists or dental clinics. The information such as dental photographs and x-rays are uploaded by each patient user on their personal profile page. This information is not available to other patients and cannot be seen or shared by other patients. Only dentists and clinic owners registered on the site can see the information to provide a treatment bid based on the available documents. All registered dentists or clinics have agreed to a HIPAA business associate as part of the registration process. If a patient uploads any information that may contain personal identifying information pre-printed on dental x-rays or photos, it is the responsibility of the patient to remove or mask that information before uploading.
3. All patient information is stored on Amazon Web Services cloud storage for safety of our users. Patient's information will be available to our admin and employees who manage and supervise the site's activities. These are considered normal business activities. You agree to the normal procedures utilized within our site for the handling these information, PHI and other documents or information.
4. It is our policy to use different means of communication, such as emails, text, or telephones regarding their activities on our site. We may send you other communications informing you of changes to office policy and new technology that you might find valuable or informative.
5. Our site utilizes several third-party vendors to improve the user experience. These may include but not limited to patient financing companies, different technology plug-ins, credit cards companies, including Paypal.

These vendors may come in contact with some information about our patients but must agree to abide by the confidentiality rules of HIPAA.
6. You understand and agree, we may become a subject of an investigation by a government agency or authority which may expose your PHI to them. Therefore, you pre-consent to such inspections.
7. You agree to bring any concerns or complaints regarding privacy to our attention by emailing us to Contact@DentistConsultationHub.com
8. We may change, add, delete or modify any of these provisions to better serve the needs of our users on our site.
9. You have the right to request restrictions or access of use of your protected health information and to request change in certain policies used within our site concerning your PHI. However, we are not obligated to alter internal policies to conform to your request.
10. You may delete your account at any time through your profile tab or by writing to us at Contact@DentistConsultationHub.com
11. By using DentistConsultationHub.com, you agree to all of our policies regarding HIPAA and consent the use of your information to be shared with registered dentists and clinics on our site.

(The following Section Applies to All Registered Dental Providers, Dentists and, or
Dental Clinics Registering on Our Site)

Business Associate Agreement

If you are a dental provider, a dentist, and, or a dental clinic registering on DentistConsultationHub.com site, you agree to our Business Associate Agreement. If you do not agree, please do not register on our site.

DentistConsultationHub.com a service trademark of Nazeri & Company Co., Ltd. (Thailand), its Parent Company and any associated subsidiaries, BUSINESS ASSOCIATE AGREEMENT This Privacy Agreement ("Agreement"), is effective immediately upon registering on our site, as a Dental Provider, a Clinic or a Dentist as this Agreement is entered between us (" DentistConsultationHub.com") and you as the registered dentist, dental provider and, or a Clinic ("Vendor") also known as the "Business Associate."

1. Term. This Agreement shall remain in effect for the duration of this Agreement and while you are registered on our site. This shall apply to all the Services delivered by the Business Associate pursuant to this Agreement.

2. HIPAA Assurances. In the event Business Associate creates, receives, maintains, or otherwise is exposed to personally identifiable or aggregate patient or other medical information defined as Protected Health Information ("PHI") in the Health Insurance Portability and Accountability Act of 1996 or its relevant regulations ("HIPAA") and otherwise meets the definition of Business Associate as defined in the HIPAA Privacy Standards (45 CFR Parts 160 and 164), Business Associate shall:

(a) Recognize that HITECH (the Health Information Technology for Economic and Clinical Health Act of 2009) and the regulations thereunder (including 45 C.F.R. Sections 164.308, 164.310, 164.312, and 164.316), apply to a business associate of a covered entity in the same manner that such sections apply to the covered entity;

(b) Not use or further disclose the PHI, except as permitted by law;

(c) Not use or further disclose the PHI in a manner that had DentistConsultationHub.com done so, would violate the requirements of HIPAA;

(d) Use appropriate safeguards (including implementing administrative, physical, and technical safeguards for electronic PHI) to protect the confidentiality, integrity, and availability of and to prevent the use or disclosure of the PHI other than as provided for by this Agreement.

(e) Comply with each applicable requirements of 45 C.F.R. Part 162 if the Business Associate conducts Standard Transactions for or on behalf of the Covered Entity.

(f) Report promptly to DentistConsultationHub.com by email Contact@DentistConsultationHub.com ; Name any security incident or other use or disclosure of PHI not provided for by this Agreement of which Business Associate becomes aware.

(g) Ensure that any employees, subcontractors or agents who receive or are exposed to PHI (whether in electronic or other format) are explained the Business Associate obligations under this paragraph and agree to the same restrictions and conditions;

(h) Make available PHI in accordance with the individual's rights as required under the HIPAA regulations.

(i) Account for PHI disclosures for up to the past six (6) years as requested by Covered Entity, which shall include:

(i) dates of disclosure, (ii) names of the entities or persons who received the PHI,

(ii) (iii) a brief description of the PHI disclosed, and

(iii) (iv) a brief statement of the purpose and basis of such disclosure;

(iv) (j) Make its internal practices, books, and records that relate to the use and disclosure of PHI available to the U.S. Secretary of Health and Human Services for purposes of determining Customer's compliance with HIPAA; and

(v) (k) Incorporate any amendments or corrections to PHI when notified by Customer or enter into a Business Associate Agreement or other necessary Agreements to comply with HIPAA.

3. Termination Upon Breach of Provisions. Notwithstanding any other provision of this Agreement, Covered Entity may immediately terminate this Agreement if it determines that Business Associate breaches any term in this Agreement. Alternatively, Covered Entity may give written notice to Business Associate in the event of a breach and give Business Associate five (5) business days to cure such breach. Covered Entity shall also have the option to immediately stop all further disclosures of PHI to Business Associate if Covered Entity reasonably determines that Business Associate has breached its obligations under this Agreement.

In the event that termination of this Agreement and the Agreement is not feasible, Business Associate hereby acknowledges that the Covered Entity shall be required to report the breach to the Secretary of the U.S. Department of Health and Human Services, notwithstanding any other provision of this Agreement or Agreement to the contrary.

4. Return or Destruction of Protected Health Information upon Termination. Upon the termination of this Agreement, unless otherwise directed by Covered Entity, Business Associate shall either return or destroy all PHI received from the Covered Entity or created or received by Business Associate on behalf of the Covered Entity in which Business Associate maintains in any form. Business Associate shall not retain any copies of such PHI. Notwithstanding the foregoing, in the event that Business Associate determines that returning or destroying the Protected Health Information is infeasible upon termination of this Agreement, Business Associate shall provide to Covered Entity notification of the condition that makes return or destruction infeasible. To the extent that it is not feasible for Business Associate to return or destroy such PHI, the terms and provisions of this Agreement shall survive such termination or expiration and such PHI shall be used or disclosed solely as permitted by law for so long as Business Associate maintains such Protected Health Information.

5. No Third-Party Beneficiaries. The parties agree that the terms of this Agreement shall apply only to themselves and are not for the benefit of any third-party beneficiaries.

6. De-Identified Data. Notwithstanding the provisions of this Agreement, Business Associate and its subcontractors may disclose non-personally identifiable information provided that the disclosed information does not include a key or other mechanism that would enable the information to be identified.

7. Amendment. Business Associate and Covered Entity agree to amend this Agreement to the extent necessary to allow either party to comply with the Privacy Standards, the Standards for Electronic Transactions, the Security Standards, or other relevant state or federal laws or regulations created or amended to protect the privacy of patient information.

All such amendments shall be made in a writing signed by both parties.

8. Interpretation. Any ambiguity in this Agreement shall be resolved in favor of a meaning that permits Covered Entity to comply with the then most current version of HIPAA and the HIPAA privacy regulations.

9. Definitions. Capitalized terms used in this Agreement shall have the meanings assigned to them as outlined in HIPAA and its related regulations.

Survival. The obligations imposed by this Agreement shall survive any expiration or termination of this Agreement.